



TERMS AND CONDITIONS

All products purchased from **H.W.P. UK** are in their opinion suitable for the purposes in which they are originally manufactured for and are covered by the original manufacturer's warranty. This warranty is fully supported by H.W.P. UK and does not limit your statutory rights of law.

All products are guaranteed against defects in workmanship and materials. The product must not have been neglected, modified or otherwise improperly used in any manner whatsoever. The product must be installed by a suitably qualified personnel in accordance with the Company's or manufacturer's installation instructions. The product must have been properly maintained and serviced by suitably qualified personnel as recommended by the Company or manufacturer and only parts produced by the manufacturer of the Product have been fitted to the Product. The guarantee does not apply to pipe work or to equipment not supplied by H.W.P. UK. Any defect shall be notified to H.W.P. UK in writing as soon as possible after it becomes apparent and in any event, within the warranty period. All electrical products have a no return policy beyond and above the stipulated manufacturer's warranty.

The guarantee / warranty does not cover any costs incidental to the replacement or repair of the Product, including without limitation the cost to the Customer of returning Products to H.W.P. UK, the delivery to the Customer and installation of replacement Products, or in relation to any pipe work.

H.W.P. UK shall not be liable for any loss or damage whatsoever, whether in Contract, (including negligence) or otherwise and including, without limitation, loss or damage caused by or arising out of any failure or any defect in the Products, or for any loss or damage caused by or arising out of the use of the Products. H.W.P. UK shall not in any event be liable or responsible for any indirect, incidental or consequential loss or damage including loss of use, revenue, goodwill, or profit, however caused.

Damaged or Refused Shipments: Please inspect your merchandise upon receipt and report any problems right away. Please phone, fax or e-mail our customer service department for information on filing damage claim.

Special Orders may not be returned for credit.

Corporate Offices
Unit 31 Creek Road, Hayling Island,
Hampshire, PO11 9QZ, England.
phone: +44 (0)208 123 1703 / fax: +44 (0)5603 111 253
www.hwpuk.co.uk
e-mail: service@hwpuk.co.uk